



Overview and Scrutiny Committee Agenda

Wyre Borough Council
Date of Publication: 1 September 2017
Please ask for : Peter Foulsham
Scrutiny Officer
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Overview and Scrutiny Committee meeting on Monday, 11 September 2017 at 6.00 pm in the Council Chamber, Civic Centre, Poulton-le-Fylde

1. Apologies for absence

2. Declarations of interest

Members will disclose any pecuniary and any other significant interests they may have in relation to the matters to be considered at this meeting.

3. Confirmation of minutes

(Pages 1 - 4)

To confirm as a correct record the minutes of the meeting of the Overview and Scrutiny Committee held on 31 July 2017.

4. Fylde and Wyre Clinical Commissioning Group

Dr Tony Naughton (Clinical Chief Officer) and Mark Britton (Communications Manager) Fylde and Wyre Clinical Commissioning Group, will report verbally on progress to date on the delivery of the CCG's '2030 Vision for Health and Care'. Their presentation will include an update on the new models of care that are transforming local services and patient experience. Dr Naughton will describe the changes planned to improve the way different health and care organisations are working together to make sure the new models are sustainable in the future. This will include an update on the new multi-speciality community provider (which is the subject of a report to Council on 7 September), as well as the emerging Fylde coast accountable care system and how those arrangements fit with Healthier Lancashire and South Cumbria.

- 5. Clinical Commissioning Groups task group - implementation of recommendations** (Pages 5 - 6)
- Councillor Vivien Taylor (Health and Community Engagement Portfolio Holder) and Mark Broadhurst (Service Director Health and Wellbeing) will attend the meeting to advise the committee about the implementation of the recommendations of the Clinical Commissioning Groups task group, as agreed by the Cabinet on 20 January 2016 (minute extract attached).
- 6. Waste and Recycling Collection Services task group - draft report** (Pages 7 - 26)
- Councillor Paul Moon will present the Waste and Recycling Collection Services task group's draft report for endorsement by the committee.
- 7. Performance - the Council's Business Plan 2015-19 (2017 update)** (Pages 27 - 28)
- The Service Director Performance and Innovation, Marianne Hesketh, has submitted a report, the 1st Quarter Performance Statement 2017/18, April – June 2017.
- 8. Overview and Scrutiny Work Programme 2017/18** (Pages 29 - 32)
- The Service Director Performance and Innovation has submitted updated versions of the following documents:
- a) Engaging with children and young people task group – draft scoping document
 - b) Overview and Scrutiny Committee Work Programme 2017/18
- 9. Date and time of next meeting**
- Monday 9 October 2017 at 6pm.



Overview and Scrutiny Committee Minutes

The minutes of the Overview and Scrutiny Committee meeting of Wyre Borough Council held on Monday, 31 July 2017 at the Council Chamber, Civic Centre, Poulton-le-Fylde.

Overview and Scrutiny Committee members present:

Councillors Rita Amos, Emma Anderton, Colette Birch, Emma Ellison, Rob Fail, John Hodgkinson, Patsy Ormrod, Julie Robinson, Matthew Vincent and Michael Vincent

Officers present:

Mark Broadhurst, Service Director Health and Wellbeing
Marianne Hesketh, Service Director Performance and Innovation
Peter Foulsham, Scrutiny Officer

OS.10 Apologies for absence

Apologies for absence were received from Councillors I Amos, Ibison and Jones.

OS.11 Declarations of interest

None.

OS.12 Confirmation of minutes

RESOLVED that the minutes of the meeting of the committee held on 19 June 2017 be confirmed as a correct record.

OS.13 Children and young people

Mark Broadhurst, Service Director Health and Wellbeing, submitted a report which included a draft scoping document for a potential scrutiny review of the role that the council played in securing better outcomes for children and young people and how this was reflected in the Business Plan.

Mr Broadhurst identified a number of priority areas regarding young people including, as examples, childhood obesity, bullying, self-harm, the use of social media and mental health. Mr Broadhurst emphasized that it was important to be clear about how the council could use its own resources alongside those of partners and other stakeholders to improve outcomes.

Following discussion it was agreed that a task group should focus on how the council engaged effectively with children and young people. The draft scoping document should be amended to reflect this and be resubmitted to the next meeting of the committee on 11 September 2017. Young people's health issues would be the focus of a separate scrutiny review subsequently.

RESOLVED that

- (i) Mr Broadhurst be thanked for his report and contribution to the meeting,
- (ii) A revised task group scoping document be submitted to the committee on 11 September 2017, to focus on how the council engages with children and young people, and
- (iii) A task group focusing on children and young people's health issues be added to the committee's Work Programme 2017/18.

OS.14 Wyre Campaign Plan

Marianne Hesketh, Service Director Performance and Innovation, presented the council's Campaigns Plan for May 2017 – April 2018, which had been compiled by the Policy and Engagement Manager.

In response to questions from councillors Ms Hesketh confirmed that the council's Emergency Plans were robust and regularly tested.

RESOLVED that the report be noted.

OS.15 Digital transformation

Marianne Hesketh, Service Director Performance and Innovation, submitted a report which included a draft scoping document for a scrutiny review.

Following discussion the draft scoping document was agreed, without any further amendment. The task group would focus on councillor-related issues, and in particular a move to paper-free meetings. Other borough councils in Lancashire (e.g. Burnley, Chorley, Hyndburn) had already successfully made such a change, as had Hambleton Parish Council.

It was also accepted that the review should fully consider user needs. The council's planning portal was another potential subject for scrutiny within the review.

RESOLVED that

- (i) The Service Director Performance and Innovation be thanked for her report and contribution to the meeting
- (ii) That a Digital Transformation task group be set up, to commence in September, to consider councillor-related issues.

OS.16 Overview and Scrutiny Work Programme 2017/18

The Chairman, Councillor Michael Vincent, updated members about the progress of the two current task groups.

The Waste Collection and Recycling Services task group had completed its work and a draft report would be submitted to the committee on 11 September 2017. It was expected that the final report would be considered by the Cabinet on 18 October 2017.

The task group on the council's Life In Wyre resident survey was to hold its third meeting on Tuesday 1 August, and was making good progress.

RESOLVED that the report be noted.

OS.17 Date and time of next meeting

RESOLVED that the next meeting of the committee be held at 6pm on Monday 11 September 2017 at the Civic Centre, Poulton-le-Fylde.

The meeting started at 6.00 pm and finished at 6.26 pm.

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Extract from Cabinet minutes, 16 January 2016

CAB.36 Clinical Commissioning Groups task group – final report

Councillor Robinson, the Chairman of the Clinical Commissioning Groups task group and the Corporate Director of Resources submitted a report to the Cabinet on the work of the Clinical Commissioning Groups task group. Councillor Robinson thanked the officers and councillors who had had an input into the work of the task group and the Leader echoed her thanks for the work that had been done.

The Health & Community Engagement Portfolio Holder affirmed that the council's engagement team already had very strong relationships with Fylde and Wyre CCG and that in addition to sharing updates of key activities of mutual interest, the CCG contributed articles for the Wyre Voice magazine and shared relevant health information through the council's social media channels. Fylde and Wyre CCG also provided questions for inclusion in and contributed financially to the running costs of the council's Life in Wyre survey and would be asked if they wished to contribute to the next survey scheduled for later in 2016.

Decision taken

Cabinet agreed that

1. The council's engagement team would explore ways in which better communication with the other three CCGs could be developed, using the work done with Fylde and Wyre CCG as an example of good practice.
2. The Health and Community Engagement Portfolio Holder would take the lead role in enhancing working relationships with the four CCGs and would provide updates on any actions that had been taken in her Executive reports to Council.
3. The Health and Community Engagement Portfolio Holder would be the nominated contact point for the four CCGs, rather than identifying separate elected members for each CCG as suggested in the recommendations of the task group, and a mechanism would be set up to ensure that pertinent information was shared to the relevant councillors. The issue of cascading information to councillors whose wards did not fall within Wyre and Fylde CCG would also be addressed.

arm/o&s/cr/17/1109 – Item 5

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Waste and Recycling Collection Services Task Group

- Draft Report -

Chairman:

Councillor Paul Moon

Task Group Members:

Councillor Ian Amos
Councillor Rita Amos
Councillor Howard Ballard
Councillor John Hodgkinson
Councillor John Ibison
Councillor Tom Ingham
Councillor Patsy Ormrod
Councillor Ann Turner

Overview & Scrutiny Committee

Chairman: Councillor Michael Vincent

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Introduction

Wyre Council has a contract with Veolia for waste and recycling collection services which was initially for eight years from 2012, with an option to extend for a further eight years from April 2020.

The Overview and Scrutiny Committee commissioned a task group to consider options for the delivery of the waste and recycling collection services beyond April 2020. If any changes are to be made to the contract, or if it is to be re-tendered, a lengthy lead-in period will be required, hence the need to commence those discussions now.

Aims of review

The aims of the review, as specified in the scoping document (see Appendix 1), were as follows:

- To review the current arrangements for the collection of waste and recycling materials in Wyre
- To review the performance of the current contractor, Veolia
- To consider other options for the collection of waste and recycling materials
- To identify potential improvements in the current service
- To identify opportunities for further efficiencies

The review process

The task group has interviewed Councillor David Henderson (Street Scene, Parks and Open Spaces Portfolio Holder), Mark Billington (Service Director People and Places), Ruth Hunter (Waste and Recycling Manager), Clare James (Head of Finance) and Alan Fitzpatrick (Waste and Recycling Officer).

Other witnesses who attended a meeting were Steve Scott (Head of Waste Management, Lancashire County Council) and two representatives from Veolia, namely Shaun Donohue (Regional Operations Manager) and Damian Bigley (Contract Manager).

Councillors were also made aware of the following documents by way of background and contextual information:

- Annual Performance Review April 2015 – March 2016
- Waste and Recycling Survey 2016 (Customer satisfaction survey)
- Waste and Recycling Service Policy
- The Waste (England and Wales) Regulations 2011 (amended 2012) Review of Waste Collection Arrangements – Portfolio Holder report, 15 January 2015

Summary of evidence provided by Councillor David Henderson, Street Scene, Parks and Open Spaces Portfolio Holder, Mark Billington, Service Director People and Places and Ruth Hunter, Waste and Recycling Manager

The task group was reminded of the work undertaken by two previous scrutiny task groups that took place between 2009 and 2011 which resulted in the current arrangements for the delivery of waste and recycling collection services.

There are a number of key dates and milestones that officers need to meet in order to be in a position to continue to deliver a service after April 2020 when the eight-year contract term with Veolia expires. There is, however, an option for the contract to be extended for a further eight years and this is one of several options to be considered.

The key dates are as follows:

April 2020 – ensure a delivery provider is secured

July 2019 – date by which custom-made new vehicles would need to be ordered ready for April 2020

April 2018 – if the decision is made to test the market again a procurement process will need to begin, with a view to awarding a contract from April 2019

A number of questions might helpfully be considered by the task group, including:

- Are changes to containers required?
- Would bins be preferable to boxes for plastics, glass and tins?
- Does the frequency of collections require changing?
- What are the implications for vehicles?
- What efficiencies might be identified (although it was likely that there were no large potential savings to be achieved this time)?

The current cost-sharing agreement with Lancashire County Council will end in March 2018.

Changes that have been initiated by Lancashire County Council have had implications for the current contractor, including the moth-balling of the green waste facility at the Hillhouse site which has necessitated green waste being taken to Scronkey (near Pilling). Residual waste still goes to Hillhouse, but on a reduced service. These changes have had an impact the council's agreement with Veolia and their costs.

Veolia has provided a service that is excellent in terms of performance against agreed KPIs and cost. The communication and two-way flow of information at a number of different levels has also been very good which has facilitated a positive working relationship.

The key question is whether Wyre wishes to opt for a contract extension of a further eight years, which would give both parties the chance to make some changes to the

way in which the service is delivered.

Other points to note include:

- Veolia have had some problems with the bodies of their vehicles, primarily caused by the abrasive effect of glass, which has meant that they are not lasting as long as expected.
- Split-body vehicles would not necessarily be the preferred option in the future.
- Future Government regulation is a possibility, which could require the separate collection of materials, as well as the collection of food waste, leading to an increase in the number of receptacles.
- The contract states that Veolia will continue to absorb the costs of a reasonable number of additional properties being built.
- There does not currently appear to be any benefit in seeking to deliver a service jointly with any other local authority although such an option should not be completely ruled out; it would be helpful if the task group would look at this option even if it was only to discount it.
- Lancashire County Council has the power of direction which could influence decisions taken by Wyre.

Summary of evidence provided by Steve Scott, Head of Waste Management, Lancashire County Council

Lancashire County Council's Head of Waste Management, Steve Scott, attended the meeting to answer six specific questions from councillors.

Question 1

What is LCC's vision for the future in terms of (i) processing and disposal methodologies and (ii) locations?

Both the Farington and Thornton facilities are still open and processing waste and there are plans to increase the amount of waste dealt with.

The mechanical biological treatment (MBT) system previously employed is very expensive, particularly the biological element which is also subject to a high level of regulation. The process was originally implemented to meet legislative requirements, but that legislation has recently been withdrawn. A simpler process for the production of refuse derived fuel (RDF) is now planned, without compost as a product. In order to be able to process more waste additional RDF markets need to be secured, however, and outlets are currently being procured. The current market has been muddled by Brexit and the drop in the value of the pound sterling against the euro.

Within twelve months it is hoped that the Thornton facility will be receiving approximately the same amount of waste as it was previously, with about the same amount as previously being sent to landfill. The same can be said for the Farington facility.

It is unclear whether Lancashire will have any landfill capacity beyond 2025, with several options under consideration for what might replace it.

Question 2

Do you foresee changes to the way in which Districts will have to collect waste and, if so, what might they be?

Supplementary: Do you foresee LCC being able to accept additional recyclable materials e.g. mixed plastics and tetra paks – about which our constituents ask frequently?

It is not anticipated that Lancashire County Council will impose any changes to what is collected, although it is possible that the Government might. As soon as the requirement to abide by European legislation is no longer relevant, change will become a possibility. Mr Scott does not foresee the delivery points closing, nor does he expect additional recyclable materials to be accepted.

Question 3

In the light of the cost-sharing agreement ending, how do you see the two-tier system working to maximise diversion from landfill and to provide the most cost-effective service for tax-payers?

In Mr Scott's view, the cost-sharing agreement was a means to an end at the time but it is not necessary now.

In Lancashire there has been a 5% overall increase in residual waste. The national figures show that recycling has decreased for the first time in many years, a trend replicated in Lancashire. One possible explanation is that younger families might not have been educated about recycling in the same way that people were five or more years ago.

The key is to drive up recycling again. It is essential to reduce residual waste and increase recycling and the only means to do this is likely to be by changing collection methods, either by reducing the number of collections or reducing the size of bins.

Question 4

Wyre currently achieves a 51% diversion from landfill rate. With the changes that LCC have made to the facilities, how do you see the county meeting the stretch targets set out in the Lancashire Municipal Waste Strategy?

It is unlikely that the stretch targets set out in the Lancashire Municipal Waste Strategy will be met, for two reasons. First, a third facility has not been built, as had originally been planned, and second that changes in waste composition have been such that the facilities did not recover what it was thought that they would. The Strategy is now out of date, as was widely recognised.

A new strategy needs to be agreed.

Question 5

We are aware of the previous rationalisation programme for Household Waste Recycling Centres (Garstang, for example, now only accepting recyclables or items for re-use, and not general household waste). Do you have plans for further rationalisation and, if so, what might they be?

It is not possible to answer this question as it will depend upon the views of the new Lancashire County Council administration, elected in May 2017.

The decision was taken by the County's Cabinet in March to bring the fifteen household waste recycling centres back in-house, with effect from 1 April 2018. LCC is determined to make best use of re-use, not for profit or to

make savings, but simply to get usable items back to people who could use them for minimum cost. LCC want to create a Social Store by working closely with other organisations for the benefit of people in need (victims of flooding, domestic abuse, etc.) The intention is to move from recycling to re-use.

Question 6

How do you assess the impact of the introduction of a permit scheme at Household Waste Recycling Centres (HWRCs)? We have concern about bins of inert waste being abandoned as a result.

The County Council has always recognised the potential for this to happen, but there has been no evidence of an increase in inert waste in bins. As far as LCC is concerned this has not been a major problem.

Summary of evidence provided by Shaun Donohue, Regional Operations Manager, and Damian Bigley, Contract Manager, Veolia
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Veolia's Regional Operations Manager, Shaun Donohue, and Contracts Manager, Damian Bigley, attended the meeting to respond to five specific questions from councillors.

Question 1

In response to a number of comments that have been made by residents and councillors over quite a long period, would it be possible to consider replacing the plastic collection boxes for tins, plastics and glass with a bin? Assuming it is possible, what would the implications be?

The replacement of the green box with a bin is a possibility. A date would need to be agreed to implement the new process which would take into account the fact that Veolia has leased its vehicles for a period of five years and nine months, until December 2017. The new service could commence in January 2018. If that deadline is missed the vehicles could be leased for a further twelve months, to allow for a service commencement any time after December 2018; it is preferable to make any changes to the contract to tie in with these lease deadlines.

If new vehicles are leased, to accommodate the extra bin it would be necessary to move to a four-weekly paper and dry recyclates collection in order to absorb the cost. Trafford Council has already made such a change, and the collection arrangements with Chorley Council have also recently been altered. Veolia's investment in new vehicles would have to be linked to an 8-year extension of the contract from the new service commencement date. If the council purchased the vehicles there would be significant savings on the contract price due to preferential finance rates available.

If the decision was made to move to an additional bin significant capital investment, well in excess of £1m, would be required by the council.

Question 2

Do you have any ideas or suggestions about how to improve or enhance the service and/or get better value for money e.g. different collection systems or frequency of collections?

In Mr Donohue's opinion, a new bin and a move to a four-weekly cycle of collections would be the best option.

Other possible options could include a 3-weekly residual waste collection which had been introduced successfully at Bury Council, but this would not generate significant savings on service cost.

Question 3

How do you see that we can increase diversion rates of dry recyclates?

Providing a bin rather than a box for co-mingled recyclates would be beneficial, as people generally prefer an increased level of privacy in what they recycle. Increased privacy encourages people to recycle more.

The introduction of a smaller bin for general waste could also be considered, so that more had to be recycled. This could be done in conjunction with the issue of a fourth bin for co-mingled waste.

Question 4

Do you think there would be any efficiencies if Veolia were to manage the recyclates?

The only circumstances in which a local authority might benefit in this way would be if a Materials Recovery Facility (MRF) was located nearby. The nearest MRF to Wyre is in Liverpool so the contract would need to be renegotiated in order to take into account the income received by Veolia which would be offset by the significant cost of transporting materials to the MRF.

An additional difficulty is that the market price for recyclates varies greatly and Veolia would not be prepared to shoulder any of the risk involved.

Question 5

If we were starting again with a blank canvas what arrangements, in your view, would offer the best for Wyre Council, the customer and diversion rates?

Mr Donohue's preference would be for a four-bin system with a two-stream collection on a four-weekly cycle. An alternative would be to move to a fully co-mingled service which would be more expensive due to transport and processing costs.

Summary of evidence provided by Alan Fitzpatrick, Waste and Recycling Officer

The council's relationship with Veolia has been very good indeed. Veolia have been open and honest and there have not been any significant issues that have required addressing. Veolia have met the contractual standards, as required. On some performance measures they had actually over-performed.

Testing the market would be a good idea in order to help deliver better value for money or to consider innovative practices.

A four-weekly cycle of collections, with a bin replacing the box, would be beneficial, although there would be a significant capital cost in doing so. The option to bring the service in-house was not necessarily advantageous, there being no reason to significantly change something that has been working well.

Summary of evidence provided by Clare James, Head of Finance

Clare James confirmed her support for soft market testing, and indicated some reluctance about bringing the service back in-house.

A contract extension would be looked upon favourably although there are issues that will require changes to the current contract. For example, consideration will need to be given to the additional properties planned in the borough, and links will need to be made to the Local Plan to take into account what is known about potential growth and the consequent impact on the service provider. Any changes agreed will need to be future-proofed for a further eight years.

A proposal to re-tender appears to make good sense. It is unlikely that additional major savings will be made, although a move to a three-weekly collection of residual waste could save around £100,000 per annum, based on work undertaken by WRAP (consultants) on behalf of Lancashire County Council and the districts. Such an arrangement would have implications for a separate food waste collection, however, which would be an additional cost.

Conclusions

1. The council's relationship with Veolia has been very good indeed. The relationship has been open and honest and without any significant issues that have needed to be resolved.
2. Veolia have met their contractual requirements and have provided a service that has been excellent in terms of performance against agreed KPIs and cost.
3. Any future arrangement would need to take into account the impact of the additional properties planned for the borough, with links made to the Local Plan. Such an arrangement would need to be future-proofed for a further eight years.
4. Testing the market again would ensure that the council has the opportunity to secure the best possible service provision, which might or might not involve Veolia. A new contract could be awarded from April 2020.
5. There are no significant savings to be made, although there remains some limited scope for efficiencies.
6. To reinvigorate the drive to recycle, and hence meet the urgent need to reduce residual waste, collection methods need to be changed, either by reducing the number of collections or reducing the size of bins.
7. It was unlikely that Lancashire County Council would impose any changes to collection methods, but future Government regulation was a possibility, particularly once the need to abide by European legislation was no longer relevant.
8. The Lancashire Municipal Waste Strategy is out of date and needs to be renegotiated.
9. It is be preferable to replace the green box with a bin for plastics, glass and tins.
10. The cost of providing a fourth bin would be well in excess of £1m.
11. If new vehicles are to be leased to accommodate the extra bin, it will be necessary to move to a four-weekly paper and dry recyclates collection in order to absorb the cost.
12. With a four-bin system a two-stream collection on a four-weekly cycle would be the best option. For example:

Week 1	General waste	
Week 2	Paper and card	Green
Week 3	General waste	
Week 4	Plastics, tins, glass	Green

13.A contract extension is the preferred option, subject to the outcomes of any further market testing, which would give both parties the chance to make some changes to the way in which the service is delivered.

DRAFT

Recommendations

1. That the Council re-tests the market before making a decision about the provision of the waste and recycling collection service beyond April 2020.
2. That any future arrangement for the delivery of the waste and recycling collection service takes into account the requirements of the Local Plan including, in particular, the impact of additional properties planned for the borough.
3. That the box currently used for dry recyclates be replaced by a bin.
4. That a four-bin system for a two-stream collection on a four-weekly cycle be introduced.
5. That all options for driving up recycling rates be considered, and implemented as appropriate.

Councillors' attendances

There were four meetings of the task group.

Name	Meetings attended (maximum 4)
Councillor I Amos	4
Councillor R Amos	4
Councillor Ballard	2
Councillor Hodgkinson	4
Councillor Ibison	4
Councillor Ingham	4
Councillor Moon	3
Councillor Ormrod	4
Councillor A Turner	2

List of Appendices

Appendix 1 Waste and recycling collection services task group – Scoping Document - FINAL

DRAFT

25 July 2017

**Waste and recycling collection services task group –
Scoping Document - FINAL**

Review Topic	Waste and recycling collection services
Chairman	Councillor Paul Moon
Group Membership	Councillors Ian Amos, Rita Amos, Howard Ballard (Vice Chairman), Tom Balmain, Mike Barrowclough, John Hodgkinson, John Ibison, Tom Ingham, Patsy Ormrod and Ann Turner.
Officer Support	Peter Foulsham, Scrutiny Officer
Purpose of the Review	To consider options for the delivery of the waste and recycling collection services beyond April 2020
Role of Overview and Scrutiny in this Review (mark all that apply)	<div>Holding Executive to account – decisions <input type="checkbox"/></div> <div>Existing budget and policy framework <input type="checkbox"/></div> <div>Contribution to policy development <input checked="" type="checkbox"/></div> <div>Holding Executive to account – performance <input checked="" type="checkbox"/></div> <div>Community champion <input type="checkbox"/></div> <div>Statutory duties / compliance with codes of practice <input checked="" type="checkbox"/></div>
Aims of Review	<ul style="list-style-type: none"> • To review the current arrangements for the collection of waste and recycling materials in Wyre • To review the performance of the current contractor, Veolia • To consider other options for the collection of waste and recycling materials • To identify potential improvements in the current service • To identify opportunities for further efficiencies
Methodology	Interviewing witnesses at task group meetings Comparisons with other local authorities
Scope of Review	The review will be limited to consideration of the options for the delivery of a waste and recycling collection service beyond April 2020
Potential Witnesses	<ul style="list-style-type: none"> • Street Scene, Parks and Open Spaces Portfolio Holder • Service Director People and Places • Waste and Recycling Manager • Lancashire County Council • Veolia

Documents to be considered	<ul style="list-style-type: none"> ○ Annual Performance Review April 2015 – March 2016 ○ Waste and Recycling Survey 2016 (Customer satisfaction survey) ○ Waste and Recycling Service Policy ○ The Waste (England and Wales) Regulations 2011 (amended 2012) Review of Waste Collection Arrangements – Portfolio Holder report, 15 January 2015
Risks	
Level of Publicity	Low
Indicators of a Successful Review	Clear recommendations to the Cabinet about improvements to the waste and recycling service with effect from April 2020.
Intended Outcomes	An efficient and effective waste and recycling collection service in place from April 2020.
Approximate Timeframe	6 months
Projected Start Date	8 March 2017

arm/o&s/17/cr/1109 Item 6 Waste Recycling

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Report of:	Meeting	Date	Item No.
Marianne Hesketh, Service Director Performance and Innovation	Overview & Scrutiny	11 September 2017	7

Council Business Plan – 1st Quarter Performance Statement 2017/18

April – June 2017

Summary

The dashboard style report (attached) gives a quick reference to quarterly progress against the council's business plan projects and measures, along with commentary where issues have been identified.

During the period from April to June 2017 (quarter 1), excellent progress has been made. Of the sixteen business plan projects, fourteen are advancing as planned with two due to start in quarter two. Further information on the projects are summarised in the 'Comments and Issues' section of the attached report.

Of the eleven performance measures reported four have showed a decline in performance against the comparator period. The four measures sit within the 'Enterprising Wyre' theme of the business plan and include two housing indicators, the out of work benefit claimant count and the town centre vacancy rates. Seven measures show an improvement in performance or are not significantly different to the previous comparator period's performance. Commentary regarding the four measures is summarised in the 'Comments and Issues' section of the attached report.

Full progress information on the business plan projects and measures can be accessed online via the hyperlinks embedded within the report by clicking on the relevant project or measure title. *(Please note these links do not work for the general public, however information will be made available on request)*

Report Author: Sara Ordoñez Tel 01253 887267 sara.ordonez@wyre.gov.uk

wyre

council

BUSINESS PLAN

2015-2019 (2017 UPDATE) QUARTER 1

Key:

G

A

R

B

i

0

x

G = On schedule/target;

A = Minor issues;

R = Major issues

B = Complete/Ended

i = no target set

0 = No Information

X = Not Started

Direction is based on previous year performance

▲

Increasing (green = improvement, red = worsening)

◀▶

No significant change or comparable data unavailable

▼

Decreasing (green = improvement, red=worsening)

Projects	
We will improve economic growth, housing and employment through delivery of: <ul style="list-style-type: none">A Local PlanLocal Economic Development Strategy	<div>G</div> <div>x</div>
Restore the Mount and its Gardens in Fleetwood	<div>G</div>
Rossall Sea Defence Scheme	<div>G</div>
Enterprise Zone at Hillhouse International Business Park at Thornton	<div>G</div>
Develop and deliver a commercial strategy	<div>G</div>
Develop the Wyre Flood Forum and support local flood action group	<div>x</div>
We will develop a programme of work to promote healthy choices and healthier lifestyles to keep people well through better use of our leisure centres, recreational facilities, parks and open spaces	<div>G</div>
Healthier Fleetwood initiative	<div>G</div>
Neighbourhood health initiatives for Garstang and Over Wyre	<div>G</div>
Better Care Fund to better support older people and people with disabilities to stay in their own homes	<div>G</div>
Wyre Early Action project	<div>G</div>
Together We Make a Difference Network	<div>G</div>
Asset Management Plan	<div>G</div>
Facilitate a staff development programme to support our vision and goals	<div>G</div>
#DigitalWyre, our digital strategy to facilitate digital transformation of services	<div>G</div>

Comments and Issues - Projects

Local Plan – The draft Local Plan is due to be considered by Council on the 7 September 2017 in accordance with the revised Local Development Scheme (LDS) approved by Council on the 7 July 2016. Following this a public consultation will take place regarding the Plan. Further engagement has and continues to take place with representatives from Parish Councils where the Local Plan proposes new development.

The flood risk evidence has been amended in accordance with comments received by the Environment Agency. A final approval is awaited from the Environment Agency.

Completion of the remaining evidence base and supporting assessments is a priority over the next quarter in time for September.

Local Economic Development Strategy (LEDS) - A report is due before Council in September from the three Fylde Coast authorities. It outlines plans to create a Blackpool, Fylde and Wyre Economic Prosperity Board (EPB) to assist in delivering economic development as a joint approach. The outcome of the meeting will influence the LEDS and its priorities; it is likely that it will evolve into a Fylde Coast Strategy, with a focus on the health agenda for Wyre.

Neighbourhood health Initiatives for Garstang and Over Wyre – A working relationship is now forged with the GP led Garstang Integrated Care Community. There has been positive support from the Council to consultation proposals for Garstang’s Windsor and Landscape surgeries, and the Great Eccleston Health Centre to join the NHS Fylde and Wyre CCG. Following consultation the Wyre Integrated Neighbourhood (WIN), led by representatives from Over Wyre Medical Centre and Thornton Practice, have identified loneliness and isolation as priorities and the council are currently identifying initiatives to support these.

#DigitalWyre – The new digital strategy has been prepared and shared with staff and elected members. The council achieved a 4 star rating (highest rating) for its website in recent SOCITM (the organisation that assess public service providers digital performance) results. Thus putting the council in the top 36 out of 418 assessed local authorities. The development of a new digital help centre at Fleetwood Market has been given the go ahead. This is a partnership approach that will be led by the Citizen’s Advice Bureau

Measures	Actual	Comparator year/period	Direction
Number of additional houses built (net cumulative)	147	171	▼
Number of affordable dwellings built	5	25	▼
Number of businesses supported	125	111	▲
Number of businesses registered with Wyred Up (cumulative)	4,714	4,688	◀▶
Out of work benefit claimant count	1,070	900	▲
Town centre vacancy rates	8.5%	6.42%	▲
Excess weight in adults (obesity and overweight measure)	65.0% (13/15)	65.2% (12/14)	◀▶
Excess weight –child 10-11 years (obesity and overweight measure) ANNUAL	31.1% (15/16)	34.6% (14/15)	▼
% clients enabled to remain living in their own home (Care & Repair)	98.5%	99.9%	◀▶
Number of leisure centre customers visits	210,456	215,998	◀▶
% of e-contacts as a % of total contacts	58.66%	43.43%	▲

Comments and Issues – Measures

Affordable dwellings built – More affordable housing is expected to be completed in the next quarter as part of other larger market housing schemes in the borough. A site exclusively for affordable housing is still under construction on School Lane, Forton.

The out of work benefit claimant count – The previous year’s figure of 900 was the lowest claimant count since December 2015.

Town centre vacancy rates – Rates have increased in all town centres apart from Garstang which has remained somewhat consistent in occupancy. Please note: the actual figure is not taken from the same period as the comparator figure due to the assessments being reduced to a bi-annual reading i.e. this quarter’s data is taken from the January 2017 reading and the comparator period is April 2016.

% e-contacts as a % of total contacts – this percentage has doubled when compared with the quarter 1 percentage reported in 2015/16 and it has increased by around 15% on the quarter 1 percentage of 2016/17.

PLEASE NOTE: The [hyperlinks](#) give further information on each of the projects and measures (this is available with council intranet access only). Further Information on the projects and measures is available for members of the public by request via mailroom@wyre.gov.uk or the Engagement Team: 01253 891000

Task Group – Engaging with children and young people

ITEM 8

Scoping Document - DRAFT

Review Topic	Engaging more effectively with children and young people in Wyre
Chairman	To be confirmed
Group Membership	To be confirmed
Officer Support	Peter Foulsham, Scrutiny Officer
Purpose of the Review	To identify the ways in which the council can engage more effectively with children and young people in the future
Role of Overview and Scrutiny in this Review (mark all that apply)	<div> Holding Executive to account – decisions <input type="checkbox"/> </div> <div> Existing budget and policy framework <input type="checkbox"/> </div> <div> Contribution to policy development <input checked="" type="checkbox"/> </div> <div> Holding Executive to account – performance <input type="checkbox"/> </div> <div> Community champion <input checked="" type="checkbox"/> </div> <div> Statutory duties / compliance with codes of practice <input type="checkbox"/> </div>
Aims of Review	<ul style="list-style-type: none"> ○ To review the engagement that currently takes place with children and young people ○ To review and understand the barriers to effective engagement with children and young people ○ To identify areas where the Council can work collaboratively with partners and the community to improve engagement with children and young people in Wyre ○ To make recommendations for improvement to the Cabinet
Methodology	<p>Consideration of documents, reports and performance statistics</p> <p>Interviewing witnesses at task group meetings</p> <p>Reviewing and comparing the methods for engagement with children and young people used by other local authorities</p>
Scope of Review	The review is limited to consideration of how the council might make its engagement with children and young people more effective.
Potential Witnesses	Health and Engagement Portfolio Holder Lead Member for Children and Young People

	Service Director Health and Wellbeing Service Director Performance and Innovation Partnerships and Engagement Officer Youth Mayor – Wyre Council Fylde Coast YMCA Locality Manager Wellbeing Prevention and Early Help, LCC Locality Manager LCC Children's Services Commissioning Managers, NHS Fylde and Wyre CCG Public Health, LCC Regenda Housing Group
Documents to be considered	Wyre Council Business Plan (2017 Update) Lancashire Children and Adolescent Mental Health Services (CAMHS) Transformation Plan Lancashire Children and Young People Plan 2014-2017 Wyre Health Profile Lancashire (Wyre) Joint Strategic Needs Assessment LGA Peer Challenge Report (2017)
Risks	
Level of Publicity	Low
Indicators of a Successful Review	The implementation and delivery of appropriate, new and collaborative children's and young people's activity on the Business Plan
Intended Outcomes	Better outcomes for children and young people in Wyre (as reflected in statistics for, amongst other indicators, health and wellbeing, infant mortality, obesity, mental health, abuse, self-harm, education and employment).
Approximate Timeframe	3 months
Projected Start Date	October 2017

OVERVIEW AND SCRUTINY COMMITTEE WORK PROGRAMME
2017/18

ITEM 8

Committee Meetings

(All meetings are held on Mondays starting at 6pm in committee room 2)

Recent amendments are in red

Date	Planned Committee agenda items
2017	
19 June	<ul style="list-style-type: none"> i. Election of Chairman ii. Election of Vice Chairman iii. Business Plan – Quarterly Performance Statement iv. Local Plan update report v. O&S Work Programme 2017/18 - planning
31 July	<ul style="list-style-type: none"> i. Wyre Campaigns Plan – Marianne Hesketh attending. ii. Children and young people – Mark Broadhurst attending. iii. Digital transformation – Marianne Hesketh attending.
11 September	<ul style="list-style-type: none"> i. Business Plan – Quarterly Performance Statement ii. Clinical Commissioning Groups – update - Dr Tony Naughton and Kate Hurry attending. iii. Also to include reference to the implementation of the Clinical Commissioning Groups task group. Cllr Taylor and Mark Broadhurst attending. iv. Waste and recycling collection services task group – draft report. Chairman, Cllr Paul Moon attending. v. Draft scoping document – Engaging with children and young people
9 October	<ul style="list-style-type: none"> i. Dementia in Wyre – Michele Scott attending. ii. Local Plan update report iii. Life in Wyre task group – draft report (or November)
6 November	<ul style="list-style-type: none"> i. Proposed fees and charges 2018/19 report – Clare James to be invited. ii. Capital Programme bids report iii. Maximising the return from our assets – Marianne Hesketh attending.
11 December	<ul style="list-style-type: none"> i. Business Plan – Quarterly Performance Statement ii. Treasury Management strategy and practice iii. Cost profiles: benchmarking results 2017/18

Date	Planned Committee agenda items
2018	
8 January	i. Business Plan 2018/19 – Leader of the Council and Chief Executive to be invited.
5 February	i. Local Plan update report
12 March	i. Business Plan – Quarterly Performance Statement ii. Wyre Community Safety Partnership – annual scrutiny review
16 April	i. Review of task group recommendations – Food hygiene ii. Review of task group recommendations – Domestic abuse

Scrutiny task group reviews

Date	Format	Topic
March – July 2017	Task group - ongoing	Waste and recycling collection services
May – September 2017	Task group - ongoing	Life in Wyre resident survey
To start on Wednesday 20 September 2017	Task group	Digital transformation
To start in October 2017	Proposed task group	Engaging with children and young people
To start in January 2018	Proposed task group	Maximising the return from our assets

Arm/o&s/cr/17/1109 Item 8 Work Prog

Updated 16 August 2017